

Accessing Substance Use Disorder Treatment in New Hampshire



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NH State Opioid Response Mission

- Make the first step as easy as possible.
- Increase and standardize services.
- Strengthen existing prevention, treatment and recovery programs.
- Ensure access to critical services to decrease the number of opioid-related deaths in NH.
- Promote engagement in the recovery process.





Hub and Spoke Model for Access and Services

- 211
- Website: thedoorway.nh.gov
- 9 Regional Doorways
- Community Provider Network



System Overview



2-1-1



- 24/7 information and referral
- Identify need for Doorway services
- Warm transfer to Doorways
- Connection to emergency services



What is The Doorway Model?

- Centralized and integrated system
- Receiving referrals from many different origins
- Consolidated information
- Streamlined resources
- Continued support and follow through
- Client-centered community linkage and referrals





Doorway After Hours

- Crisis stabilization
- Screening and immediate needs assessment
- Connection to emergency services when appropriate
- Connection to client's chosen Doorway



THE DOORWAYS FLOW

REFERRAL TO DOORWAYS

CALL 211

Referral Partners:

- Hospitals
- Primary Care
- Self / Family
- Community
- Probation & Parole

CORE FUNCTIONS

- Screening
- Clinical Evaluation
- GPRA & Data Collection
- Naloxone Distribution
- Referral to recommended level of care
- Case Mngmnt

REFERRAL TO SERVICES

- Substance Use
- Mental Health
- Primary Care
- Housing & Shelter
- Crisis Services
- MAT
- Peer & Recovery services/supports
- MCO/IDN/RPHN
- Social Services
- Employment

CONTINUING CARE

- Continuous Recovery Monitoring
- Data collection
- Naloxone Distribution
- Flexible Funds
- Housing Funds

Doorways – Client Services

- Screening and Crisis Stabilization
- Evaluation and Care Planning
- Benefits & Programs
- Facilitated Referral
- Continuous Recovery Monitoring



The Doorway at...

Androscoggin Valley Hospital – Berlin

Littleton Regional Hospital – Littleton

Dartmouth-Hitchcock – Lebanon

Concord Hospital at Laconia – Laconia

Concord Hospital at Riverbend – Concord

Catholic Medical Center– Manchester

Southern New Hampshire Medical Center - Nashua

Wentworth-Douglass Hospital – Dover

Cheshire Medical Center - Keene





QUESTIONS?

